**PARTE II**

**INFORMACIÓN TÉCNICA DE LA CONTRATACIÓN**

1. CONVOCATORIA Y DATOS GENERALES DEL PROCESO DE CONTRATACIÓN

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| 1. **DATOS DEL PROCESOS DE CONTRATACIÓN** | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Entidad Convocante | EMPRESA NACIONAL DE ELECTRICIDAD | | | | | | | | | | | | | | | | | | | | | | | |  |
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| Modalidad de contratación | Apoyo Nacional a la Producción y Empleo - ANPE | | | | | | | | |  | Código Interno que la Entidad utiliza para identificar el proceso | | | | | | | | | | ENDE-ANPE-2025-019 | | | |  |
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| Objeto de la contratación | RENOVACIÓN DEL SOPORTE DEL SOFTWARE ZIMBRA - USTI | | | | | | | | | | | | | | | | | | | | | | | | | | | |  |
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| Método de Selección y Adjudicación | X | Precio Evaluado más Bajo | | | | | | | |  | Calidad Propuesta Técnica y Costo | | | | | | | | | |  |  |  |  |  |  |  |  |  |
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|  | Presupuesto Fijo | | | | | | | |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
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| Forma de Adjudicación | x | Por el Total | | | | |  | Por Ítems | | | | |  | Por Lotes | | | | | |  |  |  |  |  |  |  |  |  |  |
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| Precio Referencial | Bs. 200.000,00 (Doscientos mil 00/100 bolivianos). | | | | | | | | | | | | | | | | | | | | | | | | | | | |  |
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| La contratación se formalizará mediante | x | Contrato | | | |  | Orden de Servicio ***(únicamente para prestación de servicios generales no mayor a quince 15 días calendario)*** | | | | | | | | | | | | | | | |  |  |  |  |  |  |  |
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| Plazo de Prestación del Servicio (días calendario) | El plazo máximo para la activación del servicio de renovación del software por parte del proveedor no deberá exceder los quince (15) días calendario, computable a partir del día siguiente hábil de la suscripción de contrato.  El servicio tendrá vigencia hasta el 17 de mayo de 2026 y se brindará bajo la modalidad de soporte continuo, las 24 horas del día, los 7 días de la semana (24/7). | | | | | | | | | | | | | | | | | | | | | | | | | | | |  |
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| Lugar de Prestación del Servicio | La activación del soporte podrá realizarse de forma presencial en el Centro de Cómputo de ENDE, ubicado en la calle Colombia N.º 655 de la ciudad de Cochabamba, o de manera remota. En ambos casos, los trabajos deberán ser coordinados previamente con el personal designado por ENDE. | | | | | | | | | | | | | | | | | | | | | | | | | | | |  |
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| Garantía de Cumplimiento  de Contrato  ***(Suprimir en caso de formalizar con Orden de Servicio)*** | *El proponente adjudicado deberá constituir la garantía del cumplimiento de contrato o solicitar la retención del 7% o del 3.5% (según corresponda) del monto del contrato.*  *Para servicios generales discontinuos deberá expresar que se procederá a realizar la retención del 7% de cada pago.* | | | | | | | | | | | | | | | | | | | | | | | | | | | |  |
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| Señalar con que presupuesto se inicia el proceso de contratación | X | Presupuesto de la gestión en curso | | | | | | | | | | | | | | | | | | | | | | | | | |  |  |
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|  | Presupuesto de la próxima gestión para servicios generales recurrentes *(el proceso llegará hasta la adjudicación y la suscripción del Contrato estará sujeta a la aprobación del presupuesto de la siguiente gestión)* | | | | | | | | | | | | | | | | | | | | | | | | | | |  |
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| Organismos Financiadores | | | | | | | # | | | |  | | Nombre del Organismo Financiador  (de acuerdo al clasificador vigente) | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |  | | % de Financiamiento | | | | | | | | | | | | | |  | | | |
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| 1 | | | |  | | Recursos propios | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |  | | 100 | | | | | | | | | | | | | |  | | | |
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|  | | 1. **INFORMACIÓN DEL DOCUMENTO BASE DE CONTRATACIÓN (DBC)**   **Los interesados podrán recabar el Documento Base de Contratación (DBC) en el sitio Web del SICOES y obtener información de la entidad de acuerdo con los siguientes datos:** | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
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| Domicilio de la Entidad Convocante | | | | | | |  | | Calle Colombia esquina Falsuri N° 655 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | Horario de Atención de la Entidad | | | | | | | | | | | | | | | 08:30 a 12:30 de 13:30 a 16:30 | | | | | | |  | | | |
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| Encargado de atender consultas | | | | | | | | | | | | | | | | |  | | Lic. Marlene Cotrina Trujillo | | | | | | | | | | | | | | | | | | | | | |  | | Profesional Nivel VI – UADM 1 | | | | | | | | | | |  | | Unidad Administrativa | | | | | | | | | | | |  | | | |
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| Teléfono | | | | | 4520317- inter. 1284 | | | | | |  | | Fax | | | |  | | - | | | | | | | |  | | Correo Electrónico | | | | | | | | | | | | marlene.cotrina@ende.bo | | | | | | | | | | | | | | | | | | | | | | | | |  | |  | | | |
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| Cuenta Corriente Fiscal para depósito por concepto de Garantía de Seriedad de Propuesta (Fondos en Custodia) | | | | | | | | | | | No se requiere | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |  | |  | | | |
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1. CRONOGRAMA DE PLAZOS

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| De acuerdo con lo establecido en el Artículo 47 de las NB-SABS, los siguientes plazos son de cumplimiento obligatorio:   * + 1. Presentación de propuestas:  1. Para contrataciones hasta Bs.200.000.- (DOSCIENTOS MIL 00/100 BOLIVIANOS), plazo mínimo cuatro (4) días hábiles; 2. Para contrataciones mayores a Bs.200.000.- (DOSCIENTOS MIL 00/100 BOLIVIANOS) hasta Bs1.000.000.- (UN MILLÓN 00/100 BOLIVIANOS), plazo mínimo ocho (8) días hábiles.   Ambos computables a partir del día siguiente hábil de la publicación de la convocatoria en el SICOES;   * + 1. Presentación de documentos para la formalización de la contratación, plazo de entrega de documentos no menor a cuatro (4) días hábiles;     2. Plazo para la presentación del Recurso Administrativo de Impugnación a la Resolución de Adjudicación o de Declaratoria Desierta, en contrataciones mayores a Bs200.000.- (DOSCIENTOS MIL 00/100 BOLIVIANOS) hasta Bs1.000.000.- (UN MILLÓN 00/100 BOLIVIANOS), en cuyo caso el cronograma deberá considerar tres (3) días hábiles computables a partir del día siguiente hábil de la notificación de la Resolución Impugnable.   **El incumplimiento a los plazos señalados será considerado como inobservancia a la normativa.** |

El proceso de contratación de servicios generales, se sujetará al siguiente Cronograma de Plazos:

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| **CRONOGRAMA DE PLAZOS** | | | | | | | | | | | | | | | | | | |
| **ACTIVIDAD** | | | **FECHA** | | | | | | | | **HORA** | | | | | **LUGAR** | | |
| 1 | Publicación del DBC en el SICOES (\*) | |  | *Día* | |  | *Mes* |  | *Año* |  |  |  |  |  |  |  |  |  |
|  | | 14 |  | 05 |  | 2025 |  |  |  |  |  |  |  | Calle Colombia esquina Falsuri N° 655 |
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| 2 | Inspección previa (No es obligatoria) | |  | *Día* | |  | *Mes* |  | *Año* |  |  | *Hora* |  | *Min.* |  |  |  |
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| 3 | Consultas Escritas (No es obligatoria) | |  | *Día* | |  | *Mes* |  | *Año* |  |  |  |  |  |  |  |  |
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| 4 | Reunión Informativa de aclaración (No es obligatoria) | |  | *Día* | |  | *Mes* |  | *Año* |  |  | *Hora* |  | *Min.* |  |  |  |
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| 5 | Presentación de Propuestas (fecha límite) | |  | *Día* | |  | *Mes* |  | *Año* |  |  | *Hora* |  | *Min.* |  |  |  |  |
|  | | 20 |  | 05 |  | 2025 |  |  | 14 |  | 00 |  |  | ***Plataforma RUPE.*** |
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| 6 | Inicio de Subasta Electrónica | |  | *Día* | |  | *Mes* |  | *Año* |  |  | *Hora* |  | *Min.* |  |  |  |
|  | | 20 |  | 05 |  | 2025 |  |  | 14 |  | 30 |  |  |  |
| 7 | Cierre preliminar de Subasta Electrónica | |  | *Día* | |  | *Mes* |  | *Año* |  |  | *Hora* |  | *Min.* |  |  |  |  |
|  | | 20 |  | 05 |  | 2025 |  |  | 15 |  | 00 |  |  |  |
| 8 | Apertura de Propuestas (fecha límite) (\*\*) | |  | *Día* | |  | *Mes* |  | *Año* |  |  | *Hora* |  | *Min.* |  |  |  |  |
|  | | 20 |  | 05 |  | 2025 |  |  | 15 |  | 11 |  |  | ***De manera presencial***  ***En oficinas de ENDE de la calle Colombia esquina Falsuri Nº655 (Sala de Apertura)***  ***De Manera Virtual:***  ***Mediante el enlace:***  [***https://ende.webex.com/meet/ende.sala5***](https://ende.webex.com/meet/ende.sala5) |
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| 9 | Informe de Evaluación y Recomendación de Adjudicación o Declaratoria Desierta (fecha límite) | |  | *Día* | |  | *Mes* |  | *Año* |  |  |  |  |  |  |  |  |
|  | | 27 |  | 05 |  | 2025 |  |  |  |  |  |  |  |  |
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| 10 | Adjudicación o Declaratoria Desierta (fecha límite) | |  | | *Día* |  | *Mes* |  | *Año* |  |  |  |  |  |  |  |  |  |
|  | | 29 |  | 05 |  | 2025 |  |  |  |  |  |  |  |  |  |
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| 11 | Notificación de la adjudicación o declaratoria desierta (fecha límite) | |  | *Día* | |  | *Mes* |  | *Año* |  |  |  |  |  |  |  |  |
|  | | 02 |  | 06 |  | 2025 |  |  |  |  |  |  |  |  |
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| 12 | Presentación de documentos para la formalización de la contratación | |  | *Día* | |  | *Mes* |  | *Año* |  |  |  |  |  |  |  |  |  |
|  | | 10 |  | 06 |  | 2025 |  |  |  |  |  |  |  |  |
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| 13 | Suscripción de Contrato o emisión de la Orden de Servicio | |  | *Día* | |  | *Mes* |  | *Año* |  |  |  |  |  |  |  |  |
|  | | 12 |  | 06 |  | 2025 |  |  |  |  |  |  |  |  |
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*(\*) Los plazos del proceso de contratación se computarán a partir del día siguiente hábil de la publicación en el SICOES.*

*(\*\*) La determinación del plazo para la apertura de propuestas deberá considerar los diez (10) minutos que corresponden al periodo de gracia aleatorio. En el marco del Artículo 27 del Reglamento de Contrataciones con Apoyo de Medios Electrónicos.*